EMS MEMORIAL
CO-OPERATIVE HOSPITAL &
RESEARCH CENTRE LTD.

Hospital Quality & Patient Safety Dashboard

Our Commitment to Safe, Effective and Patient-Centred Healthcare



Adverse Anaesthesia Events

0

Number of patients who experienced an adverse event related to anaesthesia

Bed Turn Over Rate

5.93

Number of times each inpatient bed was utilised during the period

Inpatient Satisfaction Index

82.13 %

Percentage of inpatients satisfied with hospital services (IP satisfaction survey)

Patient Fall Rate

0.027 %

Percentage of inpatients who experienced a fall

Key Focus Areas

- Patient Safety
- Quality Care
- Patient Experience
- Clinical Outcomes
- Process Improvement

Reporting Period

Jul – Sep 26 (Quarter)